

Highlights from the 2016 Survey

The Peters Health Sciences Library at Rhode Island Hospital ranked 4th for both requesting and supplying the most items with out-of-state libraries. The library also participate in instate resource sharing and has been a net-lender to LORI libraries since fy2013.

The number of computers used in RI libraries continues to grow. Many public access computers have been replaced by the virtual desktop Infrastructure (VDI). In 2014, LORI libraries reported 2% (185) of the total computers used were VDI. That figure climbed to 6% (512) in 2015, and 8% (751) in 2016.

LORI Libraries FY2015 Interlibrary Loan (ILL) Statistics

Collectively, LORI libraries requested 1,074,235 items and supplied 1,128,175 items to and from other library facilities. Most in-state ILL activities took place between public libraries. The top three in-state requestors were Cranston Public Library, Providence Community Library, and Warwick Public Library. The top three in-state suppliers were Cranston Public Library, Providence Public Library, and Lincoln Public Library.

In-State

Top three requesters

- FY2015 (number of items requested)
 - Cranston Public Library (97,963)
 - Requested 202 items from out-of-state libraries
 - Providence Community Library (96,889)
 - Requested 303 items from out-of-state libraries
 - Warwick Public Library (61,175)
 - Requested 27 items from out-of-state libraries
- FY2014 (number of items requested)
 - Cranston Public Library (121,326)
 - Requested 147 items from out-of-state libraries
 - Providence Community Library (113,734)
 - Requested 261 items from out-of-state libraries
 - East Providence Public Library (59,858)
 - Requested 187 items from out-of-state libraries
- FY2013 (number of items requested)
 - Providence Community Library (123,522)

- Requested 247 items from out-of-state libraries
- Cranston Public Library (121,536)
 - Requested 129 items from out-of-state libraries
- Warwick Public Library (62,654)
 - Requested 29 items from out-of-state libraries

Top three suppliers

- FY2015 (number of items supplied)
 - Cranston Public Library (63,779)
 - Supplied 0 items to out-of-state libraries
 - Providence Public Library (52,773)
 - Supplied 145 items to out-of-state libraries
 - Lincoln Public Library (52,431)
 - Supplied 1 items to out-of-state libraries
- FY2014 (number of items supplied)
 - Cranston Public Library (73,864)
 - Supplied 0 items to out-of-state libraries
 - Providence Community Library (63,956)
 - Supplied 0 items to out-of-state libraries
 - Providence Public Library (60,465)
 - Supplied 126 items to out-of-state libraries
- FY2013 (number of items supplied)
 - Cranston Public Library (81,556)
 - Supplied 1 item to out-of-state libraries
 - Warwick Public Library (62,225)
 - Supplied 0 items to out-of-state libraries
 - Providence Public Library (58,394)
 - Supplied 128 items to out-of-state libraries

Out-of-State

- Top-three requesters
 - Brown University Library (33,830)
 - Requested 1,975 items from in-state libraries
 - URI Library (3,934)
 - Requested 7,227 items from in-state libraries
 - Providence College Library (2,196)
 - Requested 6,153 items from in-state libraries
- The top-three suppliers
 - Brown University Library (35,932)
 - Supplied 1,394 items to in-state libraries
 - URI Library (5,014)
 - Supplied 45,834 items to in-state libraries
 - Roger Williams University Law Library (3,839)

Supplied 5,185 items to in-state libraries

Technology

- Computers
 - 2,246 computers, including 232 Virtual Desktop Infrastructure (VDI), in 18 academic library facilities
 - 2,819 computers, including 336 VDI, in 70 public library facilities
 - o 3,758 computers, including 179 VDI, in 110 school library facilities
 - 182 computers, including 5 VDI, in 16 special library facilities
- Peripherals

Many libraries make available electronic peripherals to patrons.

- 30 libraries supply USB drives at no cost to patrons; 31 offer the equipment for a fee
- 87 libraries supply headphones at no cost to patrons; 26 offer the equipment for a fee
- 17 libraries supply batteries at no cost to patrons
- 71 provide free printing service to patrons; 53 offer the service for a
 fee
- 16 libraries provide free fax service to patrons; 33 offer the service for a fee
- In the spring of 2015, LORI libraries provided the following equipment to support creative work spaces:
 - 3-D printers (15 libraries)
 - Raspberry Pi (8 libraries)
 - Conversion station (14 libraries)
 - Digital audio or video lab (13 libraries)
 - Digital scanner (116 libraries)
 - Digital camera (90 libraries)
- In addition to smartboards and projectors in the e-classrooms, LORI libraries use the following instructional technologies:
 - ALMO document camera (68 libraries)
 - Apple TV (21 libraries)
 - Student response system, such as Clicker (10 libraries)
 - Tablets (50 libraries)
- The most popular content management tools:

- Destiny (95 libraries)
- LibGuide (88 libraries)
- WordPress (31 libraries)
- Drupal (25 libraries)

eResources

- 124 libraries purchase e-books; 11 purchase them on an on-demand basis; 27 libraries lease e-books.
- Libraries acquire e-books through these aggregators:
 - 3M (2 libraries)
 - eBrary (11 libraries)
 - EBSCO (25 libraries)
 - Follett (74 libraries)
 - OverDrive (45 libraries)
 - Others (53 libraries)
- 44 libraries provided music through either download and/or streaming.
- 58 libraries provided video through either download and/or streaming
- LORI libraries collectively subscribe to a total of 379,866 e-journals. 4 libraries have journal subscriptions only in electronic format.
- 21 libraries subscribe to e-journals directly from the publishers. The top two choices of e-journal subscription aggregators are:
 - EBSCO (23 libraries)
 - Proquest (12 libraries)
- LORI libraries collectively subscribe to a total of 1,380 indexing database packages.
- The vendors used for the indexing database subscriptions are:
 - Gale (30 libraries)
 - ProQuest (30 libraries)
 - EBSCO (22 libraries).
- The vendors used for streaming media collections are:
 - Discovery Education (22 libraries)
 - Films on Demand (8 libraries)
 - Freegal (8 libraries)
 - Alexander Street (7 libraries)
- 106 libraries rely on their consortium to negotiate e-resource licenses; 91 libraries negotiate the licenses on their own.

 27 libraries have legal help for e-resource license management. 52 libraries would accept license agreement negotiation help if it was made available to them.

Services

- Among the 12 virtual conference/instruction/meeting tools that listed in the survey, Google Hangouts is the top choice, followed by Skype, and GoToMeeting.
- Learning
 - 57 libraries created online tutorials with tools such as LibGuides
 (49), Camtasia (14), Jing (12), and others (16).
 - 61 libraries provide bibliography creation tools. The top two choices are EasyBib (59) and Destiny (23).
 - The top 4 training topics that libraries offer programs in are:
 - E-book access and use (103 libraries)
 - Productivity (94 libraries)
 - Online safety / Privacy (93 libraries)
 - Social media (46 libraries)
- Digitization
 - 20 libraries maintain a digital repository.
 - 15 libraries do not have a digital repository but plan to develop/participate one in the future.
 - 10 libraries host their depository on a local server.
 - 16 libraries maintain local history in digital format.
- Wireless and Mobile Services
 - 174 libraries provide a wireless network inside the library.
 - 76 libraries provide wireless access beyond the library facility.
 - 43 libraries have mobile apps for library collections.
 - 3 libraries have mobile apps for self-check.
 - 53 libraries have a library website adopted for mobile devices.
 - 68 libraries provide wireless printing for patrons from their own devices.

Staff

Of the 185 systems, which include 214 library facilities, LORI member libraries employ 1,589 staff.

The top 5 libraries that employ the most, including part time and full time, staff are listed below:

• Brown University Library: 126

• Cranston Public Library: 100

• Providence Community Libraries: 64

• Providence Public Library: 57

• Warwick Public Library: 50