

**Multi-type Reference Group
Minutes
Wednesday, September 17, 2014
OLIS Conference Room**

Members Present: Patricia Brennan (RIC), Melissa Chiavaroli (Cumberland), Jane Granatino (Barrington), Andrea Hajian (La Salle), Amanda Izenstark (URI), Maura Keating (Bryant), Alicia Waters (OLIS), Mary Zammarelli (St. Joseph), Lisa Zawadzki (Cranston)

Members Absent:

News/Announcements: Alicia reported that Howard Boksenbaum's position was posted. Cheryl Space has gone to PCL and her job is also expected to be posted soon. OLIS will be hosting a benefits training program at East Providence, Cranston and Pawtucket libraries to help library staff assist patrons with the Department of Labor and Training's (DLT) new online resume requirement.

Mary informed the group that St. Joseph's is now a for-profit. The hospital is keeping its Catholic identity, and is still affiliated with Roger Williams. Library-wise, they have an affiliation with Salve Regina's Nursing program.

Lisa reported that Cranston is still in the process of renovating their reference department and the removal of the welcome desk. Lisa will be conducting a program for OLIS about free web apps, which is based on her very popular RILA program last spring. She also informed the group about archive.org which includes the "wayback machine" for viewing old editions of websites and also film/audio clips that are in the public domain. On October 6, Julie Holden will become the new Assistant Director of Cranston. The library recently obtained a ScanPro 3000, which is great for cleaning up text and photos on microfilm. They are working on digitizing the Cranston Herald to improve their Cranston history collection.

Maura shared that Bryant will be adding a Physician's Assistant program in January. The PA program will be sharing resources with Brown and will be located in a new addition on the Unistructure.

Melissa announced that the Cumberland library will be hosting an UnConference on Friday, September 26, 2014. The cost is only \$25 and has attracted the registration of librarians from nine states. The UnConference theme is marketing your library and will feature nationally known marketing expert, Kathy Dempsey. Cumberland is also launching their new website on September 21. The site was designed by Warwick's

Evan Barta using Drupal and he comes highly recommended by Melissa. Late next year, the library is planning to convert to a Dewey-hybrid format.

Amanda reported that the URI Libraries have a new interim Dean - Cheryl McCarthy. Dr. McCarthy is a professor in the GSLIS program and has immediately begun fixing the signage in the library by making it more uniform and positive. The library's Information Literacy program has been recognized by the ACRL Instruction Section's Information Literacy Best Practices Committee as a model and exemplary program. The library converted to LibGuides V2 over the summer and moved from the HELIN WAM proxy server to EZproxy. The library also launched a new website last May and will be launching a new catalog soon.

Andrea shared that La Salle has adopted a BYOD program and the library has begun their partnership with the freshman computer course to teach approximately 20 lessons on information and digital literacy to all freshman students.

Jane reported that the new adult summer reading program was a success with 563 registered adults. The library is excited to have Jessica D'Avanza as their full-time Community Services librarian. They recently had a tour of St. Andrew's School students. They now have a technology Help Desk one day per week to answer patron's questions regarding their devices. So far, 90% of the questions have been about e-readers and OverDrive. The library is gearing up for October 1, when patrons will need to access their DLT benefits online. The library's five year plan will be ready for approval by October 1. Jane recommended Fast Pencil, a self-publishing add-on (\$500) to Zinio (online magazines).

Tish reported that RIC has switched to OneSearch, a platform that allows patrons to search print and electronic sources concurrently. The adjustment to OneSearch has not been smooth as content is not always appearing in the search. The library is undergoing a huge weeding project, as they must share space with the OASIS staff as their building will be undergoing a 4 to 6 year renovation. The library will be writing a new strategic plan and have scheduled higher education expert Paul Harrington to speak about where comprehensive colleges are headed. RIC is digitizing AS220's history for Digital Commons.

Next meeting: Wednesday, December 10, 2014 at 2:30 p.m. at the La Salle Academy Library.