

**Multi-type Reference Group
Minutes
Wednesday, December 10, 2014
La Salle Academy Library**

Members Present: Heidi Blais (Cranston East), Patricia Brennan (RIC), Melissa Chiavaroli (Cumberland), Jane Granatino (Barrington), Andrea Hajian (La Salle), Amanda Izenstark (URI), Maura Keating (Bryant), Alicia Waters (OLIS), Mary Zammarelli (St. Joseph),

Members Absent: Lisa Zawadzki (Cranston)

Welcome New Members: The group welcomed Heidi Blais of Cranston East.

News/Announcements: Maura reported that Bryant will be increasing staffing in the library. They will be adding a part-time position and another part-time position has been increased to full-time.

Tish announced that RIC will be adding a full-time instructor position for a 3-year-term, bringing their total instructors to three. The library is working on decreasing their footprint by 30,000 sq. ft. to allow for the utilization of the library as “swing space” during construction of a new classroom building.

Mary reported that the St. Joseph’s library is adjusting to a new “for-profit” climate, as a new company has taken over the hospital.

Alicia reported that she (and other OLIS staff) have assumed some of the Children’s and YA responsibilities. She was happy to report that they have completed interviews for the Youth Services Coordinator and OLIS Director positions. Announcements will likely be in the new year.

Melissa announced that a Champlin grant has paid for a new front desk and carpet in the Cumberland library. The library will be starting to convert their library to a Dewey/BISAC hybrid model. This bookstore-type model has been adapted from the cataloging rules used by Darien, CT and San Jose, CA. Melissa reported that the library has spent a lot of time researching these hybrid models and customizing their new cataloging rules to meet the needs of their patrons. Melissa has also reorganized and refreshed the Rhode Island room in the library and has received lots of positive patron feedback.

Jane reported the Barrington Library received a Champlin grant for security cameras in the library. The library is planning for a renovation of the second floor (children’s room and sufficient space for meeting rooms) with a bond proposal in 2016. The first floor was renovated in 2005. The Tech Help Desk, which is currently being manned by a URI library student for two hours per week has been very successful. The desk has helped 60 patrons during the past five months.

The library has scheduled four “new device” teaching sessions for after the holidays. The library purchased their own OverDrive monitor and it’s very popular. Jane has reduced the reference collection by 50% by doing some much-needed weeding.

Amanda reported that URI is undergoing “mezzanine madness” as they make room for a new interactive classroom being built in the library and will be ready for Fall 2015. They have moved government publications into storage on the mezzanine level and have moved state publications from the first floor to the lower level. She reports that average traffic in the library is 30,000 students per week. The library has formed a committee to observe student space usage in the library (group study, silent study, technology usage, etc.). The university will be hiring 55 new faculty members - not sure if any will be added to the library. The library has requested four additional hires. Database approvals and renewals has a new protocol that involves the state approval.

Heidi introduced herself and shared that Cranston East serves 1,600 students. She is the only librarian and averages 70-80 project-based learning classes per month.

Planning the Conference: The group shared ideas and decided on the following rough outline for the spring conference:

Theme: *The User Experience*

Breakout/Roundtables:

1. Varying needs of patrons (dealing with difficult patrons and providing for patrons with disabilities)
2. Facilitating Browsing (showcasing collections, hybrid systems, mini collections and displays)
3. Pew Survey - Younger Americans book

One idea that we will reserve for another conference is “Marketing your Virtual Library/Search Behaviors.” Alicia recommended a good book: *The Information Behavior of a New Generation*, Scarerow Press

Organization of Program (3 hours):

- Each presenter/facilitator will give a 20 minute talk about their topic at the beginning of the program (1 hour).
- Each breakout session will be 25 minutes with a 5 minute passing time between

sessions (1.5 hours).

- At the end, there will be a 30 minute wrap up and follow up discussion (.5 hours).

Location: Maura will investigate the availability of Bryant. Other suggestions were URI Providence and Johnson & Wales Harborside.

Date: Early May. A weekday (Monday - Thursday) is best for public libraries.

Next meeting: Tuesday, January 13 at 2:30 p.m. at RIC Library.