

OLIS Continuing Education Survey 2010

Attendance

The Office of Library and Information Services is conducting a survey on our Continuing Education program. Your feedback is critical as we evaluate the programs we offer and how we schedule them. We ask that you take a few moments to fill out the survey so that we can better meet the needs of the library community.

Thank you for your time!

What days and what times do you prefer to attend continuing education? (choose all that apply)

- Monday morning
- Monday afternoon
- Monday evening
- Tuesday morning
- Tuesday afternoon
- Tuesday evening
- Wednesday morning
- Wednesday afternoon
- Wednesday evening
- Thursday morning
- Thursday afternoon
- Thursday evening
- Friday morning
- Friday afternoon
- Other (please specify)

How many times per year do you attend OLIS continuing education programs? Please choose only one of the following:

- Never attended
- 1-2 times per year
- 3-5 times per year
- 6 or more times

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Non-attendees

What are the barriers that prevent you from attending?

Please choose all that apply:

- Times are not convenient
- Locations are not convenient
- Limited management support for attending
- Topics are not in line with my interests/needs
- My CE needs are met elsewhere
- Staffing needs at my library preclude attendance
- Other (please specify)

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Attendees

What are your reasons for attending OLIS CE programs?

Please choose all that apply:

- CE credits (non-OLIS)
- Interested in topic
- Need additional training for my job
- Networking with other library staff with similar interests
- Keeping up to date with current trends
- Required to attend

Other (please specify)

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Content

What are the library content areas you wish to receive continuing education? (We will ask you later about more specific topics.)

Please choose all that apply:

- Adult Services
- Children's Services
- Computer Software
- Current Trends in Library Services
- Customer Service and Community Outreach
- Management and Supervision
- Planning and Data Collection
- Reference Services
- Technical Services
- Trustee Topics
- Web Development and Web Tools
- Young Adult Services

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Adult Services

If you are not interested in this topic, please skip this page.

What specific topics in Adult Services interest you?

Please choose all that apply:

- Adults with limited English language proficiency
- Authors
- Book discussion
- Citizenship programming
- Computer and Internet training
- Job and career services
- Senior services
- Services for low literacy adults
- Summer reading

Other (please specify)

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Children's Services

If you are not interested in this topic, please skip this page.

What specific topics in Children's Services interest you?

Please choose all that apply:

- Afterschool programming
- Collection development and maintenance
- Child development
- Early literacy programming
- Grantwriting and fundraising
- Homework help and reference resources
- Information literacy
- Managing and using social media
- Managing behavior in the children's room
- Programming for tweens
- School/public library cooperation
- Space planning and design
- Website design

Other (please specify)

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Computer Software

If you are not interested in this topic, please skip this page.

What specific topics in Computer Software interest you?

Please choose all that apply:

- Microsoft Office: Excel
- Microsoft Office: Powerpoint
- Microsoft Office: Publisher
- Microsoft Office: Word
- Open Office
- Open source productivity software (e.g., Google Docs, Zoho)
- Software for Macs

Other (please specify)

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Current Trends

If you are not interested in this topic, please skip this page.

What topics in Current Trends in Library Services interests you?

- Alternative classification systems/alternative ways of organizing collections
- Customer centered service
- Ebooks and alternate book formats
- Experience based libraries
- Library 2.0
- Marketing and branding
- Mobile technology
- Social media: incorporating web 2.0 tools into the library

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Customer Service and Community Outreach

If you are not interested in this topic, please skip this page.

What specific topics in Customer Service and Community Outreach interest you?

Please choose all that apply:

- Forming community partnerships
- Managing problem patrons
- Marketing library services
- Serving culturally diverse patrons (specify culture below)
- Serving digital natives
- Serving older adults
- Serving people with disabilities
- Serving the homebound
- Serving the homeless

Other (please specify). Also, if selecting "culturally diverse", please specify culture

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Management and Supervision

If you are not interested in this topic, please skip this page.

What specific topics in Library Management and Supervision interest you?

Please choose all that apply:

- Budget planning and administration
- Censorship
- Construction and renovation
- Employee relations and staff development
- Friends groups
- Fundraising and grant writing
- Leading effective meetings
- Legal issues
- Library boards and trustees
- Marketing and public relations
- Policies and procedures (developing)
- Space planning and design

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Planning and Data Collection

If you are not interested in this topic, please skip this page.

What specific topics in Planning and Data Collection interest you?

Please choose all that apply:

- Collecting and utilizing statistics
- Community assessment / environmental scan
- Creating surveys
- Evaluation methods
- Grant writing
- Preservation planning
- Strategic/long-range planning
- Technology planning
- Weeding

Other (please specify)

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Reference Services

If you are not interested in this topic, please skip this page.

What specific topics in Reference Services interest you?

Please choose all that apply:

- AskRI database searching
- Basic reference sources for the paraprofessional
- Conducting the reference interview
- Developing reference collections in an electronic age
- Establishing homework centers
- Evaluating reference services
- FirstSearch
- Information literacy
- Leveraging internet resources for reference (including deep search and alternative search engines)
- Virtual reference service

Other (please specify)

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Technical Services

If you are not interested in this topic, please skip this page.

What specific topics in Technical Services interest you?

Please choose all that apply:

- Arrangement and description of manuscripts and photographs
- Basic book repair
- Intermediate book repair
- Digitizing local resources
- Preservation of rare materials

Other (please specify)

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Trustee Topics

If you are not interested in this topic, please skip this page.

What specific Trustee Topics interest you?

Please choose all that apply:

- Duties and responsibilities
- Fundraising
- Hiring/evaluating the library director
- Planning for library construction and renovation
- Policymaking
- Office of Library & Information Services support for libraries

Other (please specify)

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Web Development and Tools

If you are not interested in this topic, please skip this page.

What specific topics in Web Development and Web Tools interest you?

Please choose all that apply:

- Designing websites for mobile devices
- Digitization
- Library web sites as virtual branches
- Social software and tools (blogging, bookmarks, flickr, twitter, facebook)
- Web editing software: Dreamweaver
- Website accessibility and usability

Other (please specify)

Young Adult Services

If you are not interested in this topic, please skip this page.

What specific topics in Young Adult Services interest you?

Please choose all that apply:

- Fundraising and grant writing
- Genre-based discussions
- Managing and using social media
- Managing behavior in the library
- Merchandising library materials and publicizing programs
- Programming for teens (please specify types of programs under "Other")
- Reference service and homework help
- Reluctant readers
- Social issues for teens
- Space planning and design
- Teen advisory boards

Other (please specify; also include any ideas for teen programming here)

	5
	6

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Format

What type of sessions do you like to attend?

Please choose all that apply:

- Hands-on training (in-person)
- Instructor-led training (in-person)
- Interactive instructor-led training (online)
- Self-paced learning (online)
- Sharing sessions (e.g., YART, Reference Round Table, Children's Brown Bag Discussions)
- Webinars and videoconferences
- WebJunction

Other (please specify)

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Your Thoughts on OLIS Continuing Education

Did you know that OLIS looks to the library community for recommendations for continuing education programs and workshops?

Yes

No

Thinking in general about all the past OLIS Continuing Education programs that you recall, would you say for the most part that they:

Were relevant to the needs of the RI library community

Were not relevant to the needs of the RI library community

I did not know about OLIS Continuing Education before now

Thinking in general about all the past OLIS Continuing Education sessions that you participated in, would you say (select all that apply):

I have more skills to be more effective with library patrons

I have more skills to work more effectively with colleagues in and out of my library

I think differently about some aspect(s) of librarianship and libraries

I was exposed to ideas that were new to me

I feel more confident in general about my work in libraries

None of the above

If you have participated in OLIS CE sessions, please tell us a little about your overall impressions of the programming.

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About You

How do you learn about OLIS Continuing Education programs?

Please choose all that apply:

- Colleague
- Email
- Listserv/online discussion groups
- OLIS News and Updates (webdigest and individual announcements)
- OLIS staff
- OLIS web site
- Supervisor/library administrator
- Didn't know about OLIS Continuing Education

Other (please specify)

What is your primary library affiliation?

Please choose only one of the following:

- Academic
- Corporate
- Historical society
- Hospital/Medical
- Library school
- Museum
- Public library
- School
- State/government
- Other (please specify)

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What is your primary library role?

Please choose only one of the following:

- Library administrator
- Library student
- Library trustee
- Paraprofessional library staff (non-MLS)
- Professional librarian (MLS)
- Other professional staff (non-MLS)
- Volunteer
- Other (please specify)

Where else do you go for library-related continuing education?

Please choose all that apply:

- ALA/PLA
- ACRL
- ARIHSL
- CRIARL
- HELIN
- LYRASIS
- NELA
- OSL
- Other regional/national conference(s)
- RIEMA
- RILA
- RILINK
- SLA-RI Chapter
- Simmons GSLIS
- URI GSLIS
- WebJunction

Other (please specify)

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What non-library sources do you use for continuing education related to your library job?

Do you have any additional comments about the OLIS CE program?