

2016 ANNUAL REPORT

Rhode Island Office of Library & Information Services

The Office of Library and Information Services makes Rhode Island libraries of all kinds more effective so that the people of Rhode Island can have the best possible library services.

April 3, 2017



State of Rhode Island

Office of Library & Information Services

DEPARTMENT OF ADMINISTRATION

ABOUT OLIS

The Office of Library and Information Services (OLIS), part of the RI Department of Administration, supports and strengthens library and information services to ensure that all residents have free and convenient access to library services and information resources. OLIS achieves this through programs including State Library Aid to Municipalities, Statewide Reference Resource Center (AskRI.org), Statewide Resource Sharing (Library of Rhode Island), Public Library Development, Talking Books Plus and the Summer Reading Program. OLIS is advised by the Library Board of Rhode Island (LBRI), whose members are appointed by the Governor with the advice and consent of the state Senate.

FINANCIAL SUMMARY

OLIS BUDGET

Federal funds: **\$1,070,842**
State funds: **\$1,183,676**

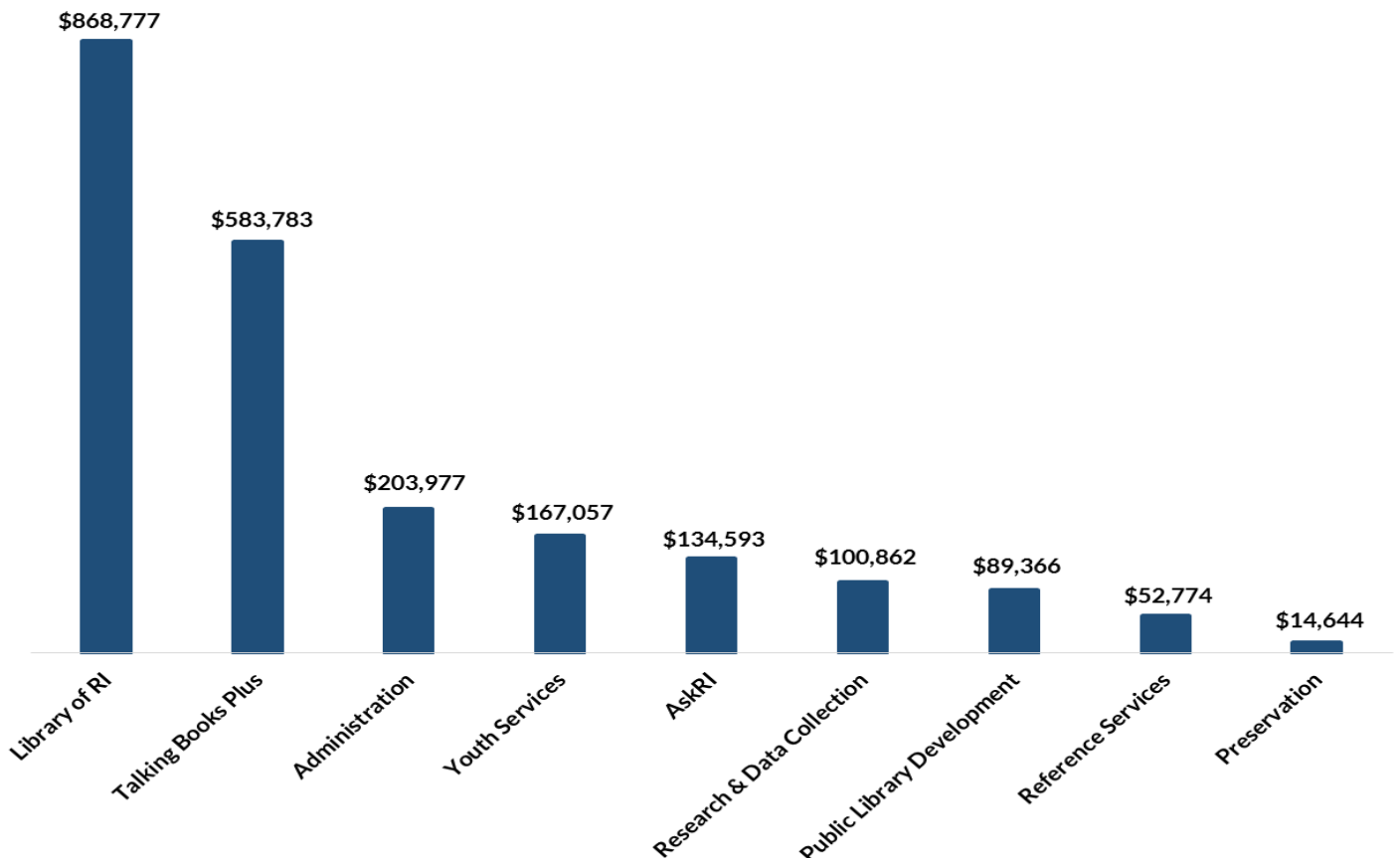
STATE AID TO LIBRARIES

Library Aid to Cities and Towns: **\$7,698,411**
Statewide Reference Resource Center: **\$1,012,378**
Public Library Construction Reimbursement: **\$2,663,660**
Total State Aid to Libraries: **\$11,436,998**

DID YOU KNOW?

Nearly 1 in 2 Rhode Islanders
have a library card!

OLIS FY 2016 TOTAL PROGRAM EXPENDITURES



SERVICES TO LIBRARIES

LIBRARY RESOURCE SHARING

OLIS facilitates resource sharing by providing statewide interlibrary delivery and a Clearinghouse for out-of-state interlibrary loans. Through this service, residents and students have free access to materials in 48 public libraries, 12 academic libraries, 110 school libraries, and 15 special libraries as well as materials from out-of-state libraries. Resource sharing in Rhode Island is built on interlibrary cooperation. Through a partnership with the Massachusetts Library System, interstate delivery between Rhode Island libraries and select Massachusetts libraries is also provided at no cost to the libraries.

2016 DELIVERY SUMMARY

185 libraries, 12 million items

2.1 million items delivered

28 cents per item

PROFESSIONAL DEVELOPMENT

61 programs attended by

920 Rhode Island library staff members

SPOTLIGHT: MEDIA SMART LIBRARIES

Media Smart Libraries brings together the University of Rhode Island's Graduate School of Library and Information Studies (GSLIS), the Providence Children's Film Festival and the Office of Library and Information Services (OLIS) in a project funded by a National Leadership Grant from the Institute of Museum and Library Services (IMLS). The project purpose is to advance the digital and media literacy competencies of children, teens, and families in RI communities. Media Smart Libraries positions Rhode Island's libraries as hubs of community engagement, while affording librarians and GSLIS students a unique opportunity for mastering digital and media literacy competencies.

SNAPSHOT: RHODE ISLAND'S PUBLIC LIBRARIES

48 public library systems with 70 branches serve all Rhode Islanders.

The libraries offer all residents a collection of :

Over 3.5 million books and magazines

More than 400,000 DVDs, CDs and other media

Over 50,000s eBooks, and downloadable audio and video

Fishing poles, sheet music, Kindles, iPads, cake pans and more

The public libraries had almost 6 million visitors in 2016.

That's enough people to fill the
Dunkin Donut Center **428 times!**

SERVICES TO RESIDENTS

TALKING BOOKS PLUS: Free Library Services to People with Disabilities

Talking Books Plus provides audio books and players to the blind, visually impaired and people with physical disabilities who cannot read traditional print materials. Over 120,000 titles are available on digital cartridge or via digital download (BARD). In 2016, 200 new members were registered; veterans' membership increased by 14%. Talking Books Plus is a Regional Library for the Library of Congress' National Library Service.



2016 Talking Books Plus Usage Highlights	
Individual patrons	1,495
Institutions	74
Membership transactions (phone calls, email)	3,823
Total number of items circulated	53,642

STATEWIDE REFERENCE RESOURCE CENTER (SRRC): AskRI

The Statewide Reference Resource Center (SRRC) at Providence Public Library provides access to online reference services, statewide databases and online learning tools through AskRI (askri.org), the state's portal for library resources. Services are available for free to all Rhode Island residents 24/7 365 days a year.



AskRI reference services are available online to all residents of Rhode Island and other libraries 40 hours per week. In addition, SRRC funds help support the digitization of historic collections of statewide interest, contributing to the creation of an online digital library of historic photographs, postcards, and more.

2016 AskRI Reference Services Usage	
Email	335
Chat (includes texts)	833
Site Visits	124,137
Pageviews	164,422

2016 Select AskRI Database Usage	
Database	Sessions/Searches
AtoZdatabases	79,125
EBSCO	3,241,659
Homework Help	26,820
Learning Express	6,443
Mango	27,141
World Book	412,816

SPOTLIGHT: MANGO LANGUAGES

Mango Languages provides online language courses in over 70 different languages and 19 courses specifically designed to help speakers of other languages learn English. resource is used in schools to supplement language learning, by adults seeking to learn a language for business or pleasure, and by job seekers who need to improve their English proficiency.

In 2016, Rhode Islanders logged 27,141 sessions (lessons) on Mango Languages; each session averaged 12.35 minutes

YOUTH SERVICES

SUMMER READING PROGRAM (SRP)



The Summer Reading Program (SRP) is a statewide cooperative effort to motivate children and teens to read for pleasure and help them maintain or improve their reading skills over the summer. The program engages children, teens, and families in reading and reading related enrichment activities and events. OLIS coordinates the SRP at the state level, providing libraries with tools and resources made available through OLIS' membership in the Collaborative Summer Library Program and conducting planning sessions to support implementation of summer reading programming. OLIS partners with local museums and educational groups, who provide complimentary passes to local cultural attractions for SRP participants.

2016 SRP Statewide Participation

13,530 children participated

3,063 teens participated

12,734 people attended special programs

489 teens volunteered at their local public library



SPOTLIGHT:

KIDS READING ACROSS RHODE ISLAND

Kids Reading Across Rhode Island (KRARI), a One Book, One State community-read program, is sponsored by OLIS in partnership with the Rhode Island Center for the Book at the Rhode Island Council for the Humanities. The program is designed to engage students in grades 4-6 in support of reading during the summer months when children are prone to losing reading skills. KRARI kicks-off the statewide summer reading program with an annual event, featuring the selected book's author, and continues with, book giveaways, book discussions and activities in libraries and classrooms throughout the state. A committee of children's librarians, school librarians and educators selected the 2016 KRARI book, *Roller Girl* by Victoria Jamieson; the committee also planned programming and developed a resource guide aligned to RI Common Core Standards.



RHODE ISLAND CHILDREN'S BOOK AWARD

The Rhode Island Children's Book Award (RICBA) engages children in reading by offering them an opportunity to read a selection of quality children's literature and then vote for their favorites. Children in grades 3-6 select from 20 fiction and non-fiction books nominated by a committee of librarians, reading specialists and teachers. Children vote at school or at their local public library. 5,087 children, representing 58 school and public libraries, voted in 2016. The winner was *El Deafo* by Cece Bell. The author came to RI to accept the award at a school that participated in voting.

PUBLIC LIBRARY STATISTICS

STATEWIDE LIBRARY USAGE	FY 2015	FY 2016	% Change
Visits and Programs			
Library Visits per Year	5,888,256	5,778,025	-2%
Number of Registered Borrowers	460,694	446,150	-3%
Reference Transactions per Year	663,557	632,069	-5%
Number of Children's Programs	12,655	13,753	9%
Total Number of Library Programs	28,965	29,518	2%
Children's Program Attendance	196,840	217,427	10%
Total Library Program Attendance	421,168	474,248	13%
Circulation			
Circulation of Electronic Materials	498,564	618,945	24%
Total Circulation	6,723,279	6,489,776	-3%
Technology Use			
Number of Public Computers	1,405	1,497	7%
Users of Public Computers per Year			
*Does not include Wi-Fi sessions	1,238,151	1,054,327	-15%

RHODE ISLANDERS LOVE LIBRARIES!

In 2016 public library users checked out **6.4 million** items.

That's **6** items per capita

An average hardcover book costs **\$27**

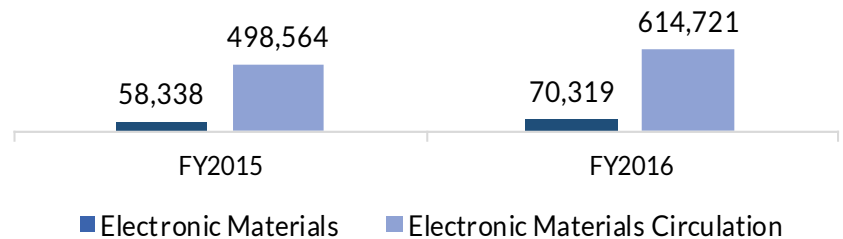
That's **\$162** in savings per capita!

RHODE ISLAND'S DIGITAL COLLECTION IS GROWING TO MEET DEMAND



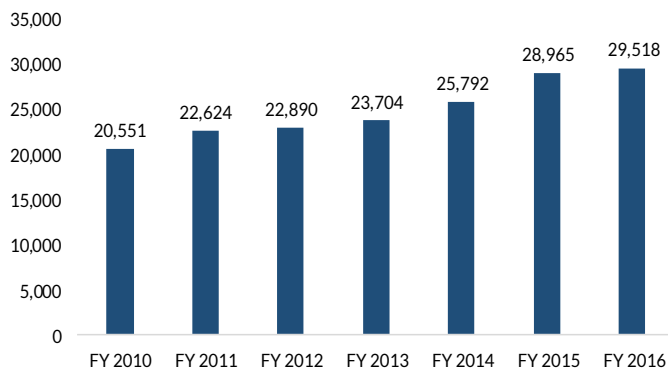
Electronic materials circulation (eBooks, downloadable audio & video) is up 24% from last year.

Electronic Materials Collection & Circulation



LIBRARY PROGRAMS OFFERED AND ATTENDED ARE ON THE RISE

Number of Library Programs



Attendance at Library Programs

